

In today's busy world, hotel operators can't always be at the property to manage their front desk. With **SoftHotel**, you don't have to be "on-site" to get "**InnSite**" to what's going on at your hotel. In fact, with **InnSite**, you can manage your hotel or group of hotels from anywhere you can access a browser. We give you the ability to stay connected to your hotel and know what is going on at all times.

Automated Alerts

With customizable **automated alerts**, you can know what is happening at the hotel when you are away. Has a clerk done a sizable adjustment? Has close of day run at the wrong time? Is your hotel about to be oversold?

You can configure the system to **let you know when these types of events** happen. With **InnSite** you will no longer need to worry about what is going on at the hotel while you are not there.

Reports

Do you want to see your hotel statistics report every morning? Do you want to see what your Rate of the Day is compared to your competitors' rates several times a day? You can setup the system to automatically send you summary reports at pre-determined times.

Remote Management

With your iPhone you can log into a mobile enabled version of InnSite and interact with your hotel. You can run reports and adjust your rates and inventory. With the remote management functionality in the application, you can truly be connected at all times.



SOFTHOTEL



Remote Training and Implementation

The key to the success of **SoftHotel's** remote training lies in the ease-of-use of the application coupled with a robust, self-pacing eLearning course that will turn your staff into experts. Prior to cutover, **SoftHotel** staff will schedule a session with the hotel manager to review the system configuration and settings. The implementation wizard will guide the process and includes a report to evaluate completion.

eLearning Management Courses:

- User Security
- Financial Options
- Inventory Management
- Understanding Rates
- Building and Modifying rates
- Rate Tiers
- Accounting Options

eLearning Front Office Courses:

- Navigate within **SoftHotel**
- Create Reservations and Reservation features
- Process Group reservations
- Guest Folios
- Account Receivable
- Housekeeping
- Reports
- Process a shift change and perform audit

Interactive prescheduled live trainer Webinars

Cutover day remote support

Optional On-site Cutover

- Day 1: Finalize configuration, meet with GM, and install interfaces
- Day 2: Cutover and live support
- Day 3: Live support

On Site training requires successful completion of eLearning assessment and certification prior to the trainer's arrival.

Hotel Requirements

Hardware and operating system

- Windows XP Pro Service Pak 3 or greater, Windows Vista Service Pack 2 or greater, Windows 7, Pentium 4 or greater (or equivalent) with 1GB+ of RAM
- 1 GB+ Available Disk Space
- Screen Resolution 1024 x 768

The next generation web-based property management system engineered to deliver channel and revenue optimization.

SOFTHOTEL **PMX**

PROPERTY MANAGED EXCHANGE

STAYMGR

CUSTOMER SERVICING

INNSITE

REMOTE PROPERTY MANAGEMENT

